

# SUSTAINABILITY & CORPORATE SOCIAL RESPONSIBILITY POLICY

11-2019



World population, urbanisation and global mobility needs are increasing. This generates high pressure on natural resources; greenhouse gas emissions; congestion; pollution; social and public health issues.

In response to these challenges it is Alstom's responsibility to support the transition to sustainable transport systems that are accessible for all and to implement a sustainable business model.

It is our policy to integrate Sustainability in our strategy and processes in order to anticipate the social and environmental challenges, manage the risks and opportunities they entail and ensure long-term growth both for our company and for society.

Dedicated teams deploy this policy through related policies aligned along four main axes and compliant with all relevant laws, regulations and standards. The related commitments are translated into targets and deployed through the Alstom Management System.

Successful implementation of this policy requires us all to be actively involved: managers, employees and business partners, both individually and collectively.

**Henri POUPART-LAFARGE**  
Chairman & CEO

## OUR SUSTAINABILITY COMMITMENTS

- **To act as a stakeholder-oriented organisation:**
  - Adapting our offering and delivering our projects in line with evolving customer expectations;
  - Supporting improvement in the lives of local communities;
  - Assessing and managing all risks to the business and securing its financial stability;
  - Securing recognition as a responsible company.
- **To develop solutions for sustainable mobility:**
  - Promoting electrical and shared transport;
  - Deploying eco-design processes to ensure environmental performance;
  - Embedding in our solutions the highest levels of safety, quality, reliability and availability;
  - Integrating green innovation to optimise energy efficiency.
- **To manage our operations in a responsible way:**
  - Ensuring safety excellence with and for our employees and contractors;
  - Protecting our employees, assets and data from intentionally malicious actions;
  - Continuously reducing the environmental footprint of our operations;
  - Developing a sustainable supply-chain.
- **To build a culture of diversity and integrity:**
  - Enforcing the highest ethical standards;
  - Promoting and implementing diversity in its various forms;
  - Acting against discrimination;
  - Respecting human rights.