

Alstom and EFE sign contract to maintain the high reliability of the Santiago – Nos service

- **Alstom will maintain the signalling system on this service until 2030, helping to maintain the system and further minimize delays and disruptions - including possible acts of vandalism- that may affect the route.**

Santiago, Chile – July 7, 2025. Alstom, a world leader in intelligent and sustainable mobility, and EFE Trenes de Chile signed a maintenance contract for the railway signaling systems of the Santiago – Nos suburban line, which runs for 23 kilometers. The new contract also includes the maintenance of the system’s control center and has an option for a five-year extension.

The partnership, which renews an existing alliance, aims to further reduce potential service disruptions and improve the passenger experience, as well as the reliability of rail operations.

“Alstom is proud to renew our longstanding commitment to EFE Trenes and to bring our cutting-edge technology to help improve the passenger experience on this line, which plays a key role in improving mobility for Santiago’s residents”, said Denis Girault, Managing Director of Alstom in Chile.

“This contract is a fundamental step toward further improving the reliability and operational continuity of the passenger service between Estación Central and Nos. The renewal of the agreement with Alstom allows us to rely on top-level technology and a strategic partner with in-depth knowledge of the operation, resulting in fewer interruptions and a better, safer, and smoother experience for our passengers. This positive experience also extends to EFE Valparaíso, on the Limache-Puerto route. The continuity of signaling maintenance with Alstom will be key to ensuring quality and efficiency standards across our rail network,” said Daniel Padilla, Maintenance Engineering Manager at EFE Trenes de Chile.

Under this agreement Alstom ensure the safe, efficient, and comfortable operation of the train through the integration of onboard systems that enable control, monitoring, communication, and assistance for both operations and passengers, as well as to deal with potential acts of vandalism. Alstom will also supply spare parts to ensure timely repairs, reducing service disruptions for users.

Currently, the service has 22 Alstom X'Trapolis Modular trains, each composed of two cars . They have a capacity of 512 passengers.

Alstom Chile

Alstom has been present in Chile for more than 75 years, participating in the development of the country’s infrastructure, contributing to social progress and respecting the environment. Its contribution as the main supplier of Santiago and Valparaíso subways is demonstrated by its complete range of innovative products and services. Economic development has increased the need for urban, intercity and freight rail transport infrastructure. Alstom has expertise in all three areas and is committed to contributing to improving quality of life and safety.

With more than 600 employees at 8 sites, Alstom is present in Chile with its subway trains, regional trains, signaling systems and infrastructure and maintenance services. The company is involved in the country's main railway projects, belonging to Metro de Santiago, Metro Valparaíso and Empresa de los Ferrocarriles del Estado (EFE), including Alameda-Nos.

To this date, Alstom has supplied Metro de Santiago with the NS74, NS93, AS02, NS04 and NS16 fleets. These fleets will be joined by the new AS22 trains for Line 7.

**About
Alstom**

Alstom commits to contribute to a low carbon future by developing and promoting innovative and sustainable transportation solutions that people enjoy riding. From high-speed trains, metros, monorails, trams, to turnkey systems, services, infrastructure, signalling and digital mobility, Alstom offers its diverse customers the broadest portfolio in the industry. With its presence in 63 countries and a talent base of over 86,000 people from 184 nationalities, the company focuses its design, innovation, and project management skills to where mobility solutions are needed most. Listed in France, Alstom generated sales of €18.5 billion for the fiscal year ending on 31 March 2025.

For more information, please visit www.alstom.com.

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